

SERVICE



SMA 360
Professional Support

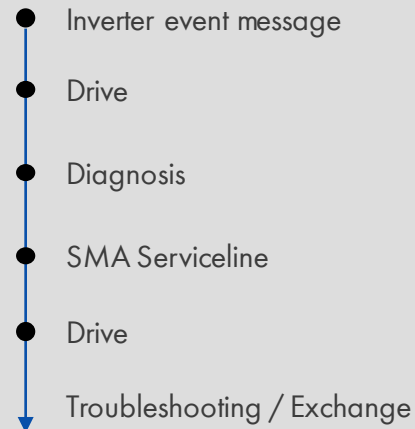
SMA Smart Connected reduces effort and costs



What is SMA Smart Connected?

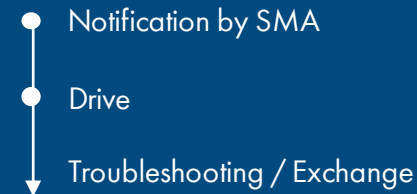
- Proactive Monitoring & Analysis
- Diagnosis by mail
- Shipping of replacement unit/boards

Inverter Monitoring



Installer:
High time and work effort
Plant operator:
High yield loss

Wechselrichter-Monitoring mit SMA Smart Connected



Installer:
Minimum time and effort
Plant operator:
Low loss of yield

- > Reduce service costs by 60%
- > Reduce travel costs
- > Reduce efforts

Activation of SMA SMART CONNECTED In the Sunny Portal Classic



Input of operator and installer data under "PV System Monitoring"

Click on „Settings“ to activate SMA Smart Connected.

Activation of SMA SMART CONNECTED In the Sunny Portal Classic



Activation of the SMA SMART CONNECTED Service via "Edit"

Device Overview **Parameters**

Device Characteristics

Data Collection:	<input checked="" type="checkbox"/>
Device Type:	STP8.0-3AV-40-IED
Device Class:	Photovoltaic inverter
Product Group:	Sunny Tripower 8.0
Serial Number:	[REDACTED]
PIC:	[REDACTED]
Manufacturer:	SMA Solar Technology AG
Device Name:	STP8.0-3AV-40 620
Automatic updates:	<input checked="" type="checkbox"/> Automatically update device
Description:	---
Phase:	<input checked="" type="checkbox"/> L1 <input checked="" type="checkbox"/> L2 <input checked="" type="checkbox"/> L3
Generator capacity:	8.300 kWp
Meter reading Data logger object energy:	993.94 kWh (07/04/2020 19:00) --> Raw Data

SMA Smart Connected

SMA Smart Connected provides free automatic monitoring and analysis of your inverter via Sunny Portal. If Smart Connected detects an inverter error which necessitates the replacement of your inverter, SMA will inform the PV system operator and installer proactively and send a replacement inverter as quickly as possible. Thus, SMA Smart Connected minimizes down times and diagnostics and safeguards your investment.

SMA Smart Connected Deactivated

Edit

Activation of SMA SMART CONNECTED In the **Sunny Portal Classic**



Activation of the SMA SMART CONNECTED Services

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SMA Smart Connected Yes, I would like to participate in the Smart Connected program with this [performance description](#).

Save **Cancel** **Delete**

Check this box and click
"Save".

Terms & Conditions

You must prefill the information about "Operator/Installer" under "Configuration" > "PV System Properties" to activate SMA Smart Connected.